Improving Hospital at Home for frail older people: insights from a quality improvement project to achieve change across regional health and social care sectors. Pearson M. BMC Health Services Research 2017; :387. [Conclusion: PDSA cycles enabled stakeholders across acute and community services to be involved, promoted a process of collaborative inquiry and ownership of findings, and improved motivation to act on results and produce change. Practitioners and managers seeking to improve the delivery of complex, cross-cutting services in other areas can learn from the
experience of applying Quality Improvement methods reported here.]
Freely available online

**Rapid response: a multiprofessional approach to hospital at home.**
['Hospital at home’ is not new to the 21st century but pressure from the reduction in the number of hospital beds, population growth, an ageing population and long-term conditions means such services are increasingly necessary. However, existing services do not operate 24 hours a day or provide a single multiprofessional approach. Gloucestershire’s rapid response (RR) service provides specialist, coordinated and comprehensive assessment and treatment 24 hours a day in the patient’s home.]
Available with an NHS OpenAthens password for eligible users

**Sick Note to Fit Note: one trusts project to improve usage by hospital clinicians**
[Patients being misdirected to their general practice for Fit Notes is an important issue and one on which the baseline level of awareness among hospital clinicians is low. Challenges during this intervention (which included direct staff engagement, a trust-wide promotional campaign and creation of an electronic version of the document) have been in penetrating a trust of this size and getting the message across to staff. However, digitising the Fit Note can help to increase its use.]
Freely available online
Events

You may be interested in this (these) forthcoming event(s):

**Fighting Stigma in Mental Health – and losing (Panel Discussion).**
["1 in 4 people suffer from mental illness" is routinely quoted in anti-stigma campaigns to normalise psychiatric disorder. However, does it trivialise and add to stigma? Anthony David (Professor of Cognitive Neuropsychiatry, NIHR Senior Investigator and Vice Dean Academic Psychiatry at the IoPPN) is joined by a panel with diverse perspectives: from personal experience and charities to media and academia. With the audience’s help they will explore innovative solutions to combat stigma. ]
Safra Lecture Theatre, Strand Campus
Date: 7th March, 2018, 6:00pm - 7:00pm
[https://www.eventbrite.co.uk/e/the-kings-lectures-fighting-stigma-in-mental-health-and-losing-panel-discussion-tickets-40899696092](https://www.eventbrite.co.uk/e/the-kings-lectures-fighting-stigma-in-mental-health-and-losing-panel-discussion-tickets-40899696092)

**SLAM clinical support workers conference.**
[The clinical support workers conference will bring together all the support workers in the Trust to discuss a variety of different topics including functional skills, apprenticeships, Assistant Practitioner roles, career development and the workforce development strategy as well as the role of support workers in maintaining quality care. There will be presentations from senior members of the Trust as well as external agencies. There will be team games and lunch will be provided. ]
Bishopsgate Training Centre, Bethlem Royal Hospital
All day event on: 29th March, 2018
For more information, please contact leap@slam.nhs.uk.
Reports

The following report(s) may be of interest:

**Delayed transfers of care: a quick guide.**
The King's Fund; 2018.
"A 'delayed transfer of care' occurs when a patient is ready to leave a hospital or similar care provider but is still occupying a bed. Delays can occur when patients are being discharged home or to a supported care facility, such as a residential or nursing home, or are awaiting transfer to a community hospital or hospice."
*Freely available online*

**High impact change model: Managing transfers of care between hospital and home.**
Local Government Association (LGA); 2017.
[This model was developed by strategic system partners including the Local Government Association (LGA), the Association of Directors of Adult Social Services (ADASS), NHS England, the Department of Health (DH), the Emergency Care Improvement Programme (ECIP), Monitor and the Trust Development Authority (now NHSi) during 2015.]
*Freely available online*